

WE Fest 2016 Employment Job Info and FAQ

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WE Fest Jobs: Shifts, Pay Rates and Descriptions

Beer Pourers & Keg Haulers

Shifts: 1st Shift: 1:30 pm to 7:30 pm
2nd Shift: 7:00 pm to closing (around 1:00 am)

Pay Rate: \$9.50 per hour

Job Descriptions: **These are festival date jobs, but you must attend the state alcohol class**

There is a State Alcohol ID training (90 minutes) Wednesday at 1:00 PM and Thursday at 10:00 AM. All beer employees must attend either the Weds or Thurs training. All beer employees must work Thursday thru Saturday.

Beer Pourers serve beer in concert area booths; alternating between pouring, serving customers, and helping out with other beer booth jobs.

Keg Haulers handle kegs in semi-truck trailers behind the beer booths, unhook tapper hoses from empty kegs and hook them up to full ones. Heavy lifting is involved.

Camping Staff

Shifts: 1st Shift: 7:00 am to 3:00 pm
2nd Shift: 3:00 pm to 11:00 pm
3rd Shift: 11:00 pm to 7:00 am

Pay Rate: \$9.50 per hour

Job Descriptions: Work at the camping entrance, check-in people, exchange tickets for wristbands, assist campers after the campground is settled, spot campers at campsites, circulate through the campground assisting campers, help maintain campground's infrastructure, check water tanks, check toilets, communicate any problems and assist with clean up as needed.

Cleanup

Shift days/times/hours and pay rates

Concert Bowl Power Team

Shifts: 4:00 pm to 2:00 am
Pay Rate: \$9.50 per hour

General Staff

Shifts: 1st Shift: 8:00 am to 4:00 pm
2nd Shift: 12:20 am to 4:30 pm
Pay Rate: \$9.50

Thrower

Shifts: 1st Shift: 6:00am to 12:00 pm
2nd Shift: 12:00 pm to 6:00 pm
Pay Rate: \$9.50 per hour

There will be cleanup job position for during (day and evening) and after the festival. If you have worked any of these areas or desire to, please apply and choose the shift you would like to work and we will get you plugged in.

Event Staff

Shift days/times/hours and pay rates

Area	Shift	Shift Times	Tue	Wed	Thurs	Fri	Sat	Hours Per Shift	\$/Hour
Concert Bowl – Guest Attendant	Shift 1	1:30 pm – 7:30 pm			x	x	x	6	\$9.50
	Shift 2	7:00 pm – 1:00 am			x	x	x	6	\$9.50
Main Site – Site & Traffic Control	Shift 1	8:00 am – 4:00 pm	x	x	x	x	x	8	\$9.50
	Shift 2	4:00 pm – 1:00 am	x	x	x	x	x	9	\$9.50
	Shift 3	8:00 pm – 3:00 am	x	x	x	x	x	7	\$9.50
Main Site – Overnight Site Control	Shift 1	12:00 am – 8:00 am	x	x	x	x	x	8	\$9.50
Main Site - Pedestrian Control	Shift 1	1:00 pm – 8:00 pm			x	x	x	7	\$9.50
	Shift 2	8:00 pm – 3:00 am			x	x	x	7	\$9.50

Job Descriptions:

** Event Staff is termed as Pedestrian traffic flow management**

The main purpose of the Event Staff is to control the movement of people and traffic across the concert site at predetermined positions (for example: gates, crosswalks, service roads & walkways) to ensure that vehicle traffic and pedestrians get to where they are going safely and efficiently, and to keep people and vehicle's from going into or through area's that they are not suppose to be, this will help provide a safe and secure Festival site for staff & patrons to visit. Additionally, the Event Staff will also assist other areas with shortfalls in staffing; if requested. This job frequently entails spending long hours in the sun, standing for extended periods of time on uneven surfaces and requires the ability to pay close attention to the actions of everyone around you.

Gates

Shifts:

1st Shift: 1:30 pm to 7:30 pm

2nd Shift: 7:00 pm to closing (around 1:00 am)

Pay Rate:

\$9.50 per hour

Job Descriptions:

Welcome, direct, assist people, check wristbands, help ensure food & beverage containers are empty.

Sanitation

Shifts:	1 st Shift: 1:30 pm to 7:30 pm 2 nd Shift: 7:00 pm to closing (around 1:00 am)
Pay Rate:	\$9.50 per hour
Job Descriptions:	Keep bathrooms clean and swept. Keep paper supplies well stocked. Help ensure fixtures keep operating properly. Higher than average pay rate starting at \$9.00 per hour all shifts.

Ticket Selling

Shifts and Pay Rates:	Every position within this department is different. Hours will vary depending upon shift/position/day. Camping cashier positions consist of two 12-hour shifts and the start/finish hours will vary depending on the campground opening time on Tuesday.
Important	Most positions within Ticketing are filled by returning employees. If you have not worked within the Ticketing department in previous years, yet you are interested in working in the Ticket department this year, please mark Ticket Selling as a 2nd or 3rd option and discuss this option with the WE Fest hiring personnel when you are contacted to go over your application as openings may become available for new Ticket employees closer to the festival date.
Job Descriptions:	Age identify patrons, exchange tickets for wristbands, sell any remaining tickets still available.

Ushers

Shifts:	1 st Shift: 1:30 pm to 7:30 pm 2 nd Shift: 7:00 pm to closing (around 1:00 am)
Pay Rate:	\$9.50 per hour
Job Descriptions:	Box Seat Ushers: Directing people to their box seats, checking credentials as people enter the Box Seat area and maintaining general order. Reserved Lawn Seating Ushers: Directing people to their seats, checking credentials as people enter the Reserved Lawn Seat area and maintaining general order.
Note:	When it comes to making your “top three job choices” on the application and getting the position you want, be aware that Box and Reserved Lawn Seat Ushering jobs are among the most popular positions. Most of those positions are filled by people who have worked here in the past.

Parking Staff

Pay Rate: \$9.50 per hour

Job Descriptions: Assist in helping patrons park and exit safely.

Note: You will be out in the weather and on your feet, so dress appropriately and wear comfortable shoes.

Prefest

There are jobs in maintenance, sanitation, and pre-festival set-up. These jobs vary in hours and rates. If you are interested, please enter the type of job you would be interested in into the “additional comment” box of the application.

Maintenance

Pay Rate: Pay Varies

Job Descriptions: Well rounded knowledge of building and maintaining structures.

FAQ / Frequently Asked Questions

When are the festival dates?

Thursday, August 4th through Saturday, August 6th, 2016. There is a pre-party on Tuesday, August 2nd, and Wednesday, August 3rd.

Can friends or family work together?

Yes with considerations:

If you'd like to work in the same area on the same shift... everyone in your group should fill out their application the same way when it comes to your "Top three job choices" and the shift, and fill in the first and last names of the other people in the application section of "Work Buddies".

If camping together but not working together... be aware of the differences between "Camping area" and "Concert area" jobs. If you apply and get hired to do a concert area job, and your friend is hired to help out in camping, your friend will need to arrive at least one day, or maybe even two days earlier than you because the campgrounds open before the concert area.

The earlier you apply the more flexibility we have to assign family and friends to the same area. If you can't get the same jobs, you can ask the employment office to put you on the same shift, so you can spend time together.

Once we mail confirmation letters we cannot change anyone's job or shift, so coordinate with your family and friends before you apply.

Near the end of the online application, fill in the "Work Buddies" and "Camping Buddies" appropriately. Tell the other people in your group to do the same thing.

What happens after I apply?

We start accepting applications long before we start contacting people and hiring people. We hire past employees first. Past employees have "hiring priority" until May 1.

Approximately two to three weeks after the hiring priority date we start working our way through all applications in the (date) order they've come in, hiring on a first come, first served basis. If you want to check on your application status or need to update your contact information, please submit your question or information to employment@festivalwork.com using the email address you used to apply online. If you have never worked at WE Fest before, we will conduct a phone interview. If you miss our call and return it and get our voice mail, please include the best days and times to reach you in your message.

If last year was your first year working with us you should be aware that the only time you'll hear from us is when you receive the "early notification" email we send, or a quick call, to let you know you've been hired so you can make plans.

How will I know if I've been hired?

If you're hired you'll receive an "early notification" email or phone call so you can make vacation or travel plans.

If you're hired you'll receive a "confirmation letter" from us approximately a month before the festival (or closer to the festival date if you applied after June 1st) that contains all the details you need to arrive at the site, find your work assignment, and get your passes and employee identification.

What is the best way to get hired?

Apply online as early as possible and/or call the phone of 218.846.1990 after July 1st.

What happens after I'm hired?

In addition to letting you know via email or phone, we'll send you a "confirmation letter" that will list your position, shift, pay rate, what passes you'll be receiving, and fill you in on the other details you'll need to know (when to plan on arriving, where to go and what to do after you do, etc.). Your confirmation letter will arrive via regular mail. If you're hired, be looking for it, and whatever you do, don't lose it or forget to bring it with you! If you're hired after they're mailed you'll be able to pick it up when you arrive.

Two forms of identification?

Everyone who is hired needs to bring two valid forms of identification with them including a valid photo ID, or they won't be able to work, get passes or get paid.

If you'd like to review the forms of identification that will work, take a look at the "Lists of Acceptable Documents" on the I-9 form that will open in a new window if you click on this link: [I-9 Form](#) (You'll need Adobe Acrobat Reader running on your computer to open it)

If you go there, you may want to print the I-9 and, if you're hired, fill it out but don't sign it – that needs to be done and witnessed in-person. If you bring it with you it will save some time and hassle when you check-in at the event.

When will I be paid?

All paychecks are mailed within three weeks of the event. Checks cannot be picked up in-person after the festival. If your mailing address changes between the times you apply, and the time of the festival be sure to let us know that! Your check is mailed to that address, as are confirmation letters and W-2 tax refund information.

You can update your contact information anytime by emailing your new contact information to employment@wefest.com using the email address you used to apply.

How old do I need to be to work?

As a rule, we don't hire anyone who isn't at least 18 years old.

Employee camping: How does it work?

There are three main things to be aware of when it comes to employee camping:

1. You have to live 50 miles or more from Detroit Lakes, Minnesota, in order to receive an employee camping pass (Some exceptions apply in areas on the edge of that circle).
2. There are designated as employees camping areas within the campgrounds where we have employee camping. Everyone who receives an employee camping pass must camp in those areas. If you're hired, and have friends who will be coming to the festival, but not working, and they have campground vehicle and camping permits, they can use those permits to stay with you in those employee camping areas, but you cannot use your employee vehicle permit and camping pass to stay with them in their campground. If they have a campground vehicle permit (for any campground), you are welcome to purchase a camping permit for that campground and stay with them, but you can't "trade your employee passes" for other campground passes.
3. Anyone hired to work as part of the Camping Staff or as a Camping Cashier will camp or park (if not camping) in the campground in which they're assigned to work.

Those things are important to be aware of when it comes to making plans with friends you may want to camp with during the festival. It's also important to be aware that Camping Staff and Camping Cashiers begin working at least one day before everyone working in "Concert Area" positions (Non-Camping Staff or Camping Cashier positions).

Do you have a volunteer program?

Please contact the employment office by email at employment@wefest.com or after July 1st at 218-846-1990 for more information.

How do I contact the employment office?

The Employment staff can be contacted by email at employment@wefest.com or by phone at 218.846.1990 after July 1st.

What about questions not answered here?

Send an email to employment@wefest.com for any additional information.

Flexibility?

Everyone hired to work at any festival should be aware that it's sometimes necessary to move people from one position to another, regardless of what position they were hired to work.

Do you hire for any pre-fest jobs?

Yes. There are pre-fest jobs of sanitation, maintenance, festival prep, and camping. If you are interested, please apply online and mention that you are interested in the comment section on the final page. If you already applied, please contact employment@wefest.com or call 218.846.1990 after July 1st for more information.

What jobs are not hired through FestivalWork.com?

We do not do the hiring for emergency medical services, security, backstage production, bartending, or any food services positions.